



Worldwide Luxury Cruises
 Fine Villas, Resorts and Hotels
 Individual, Family and Group Travel

Sales Transaction Form - Please print clearly

•Client Name: _____			
First Name	Last Name		
•Address: _____			
Mailing Address	City	State	Zip Code
•Phone: Home () _____		Cell () _____	
•E-Mail Address: _____			
•Travel Dates: ____/____/____		Travel Dates: ____/____/____	
Departure	Return	Form of Payment: <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> Check	

Cancellation Policies and Fees: (Signature REQUIRED)

I understand the cancellation/amendment policies of the vendor’s travel program that I have purchased. In addition, I understand that the following fees for off-line reservations may be applied in addition to the purchase of air/sea/land transportation services and custom vacation packages.

- **Custom Travel Consulting and planning: a not refundable fixed fee of \$80 (or \$ 250 for groups of 8 or more)** will be charged upfront by Italian Dream Vacation for custom itineraries. The fee includes travel consulting, custom itinerary building and reservation/booking of the following: domestic and/or international air tickets, ferry and train tickets, private and group tours, shared or private transfers, restaurant or event reservations, culinary classes or any other educational classes, museum tickets, hotels and resorts accommodations, cruising arrangements and all the travel items and information related to the specific custom itinerary.
- **Simple reservation of Hotels, Resorts, Villas, Cruises, Private yachts, Tour packages (escorted or independent), Group or Individual sightseeing, Car and cell phone rentals (domestic or international): No Agency fees**
- **Modifications To Hotel/Car Rental /Tours/Vacation Packages after final booking: No Agency fees**
Suppliers’ penalties may still apply
- **Cancellation of Tours and Packages escorted or independent: after final booking \$50 fee/ before final booking: No Agency fees**
Suppliers’ penalties may still apply.
- **Air tickets only: \$10** fee per ticket for domestic tickets - **\$20** fee per ticket for international tickets, unless included in a package or in a custom itinerary.
- **Certified Mail –Documents shipping: \$15** train/air tickets - **\$25** travel documents (if not possible to email travel documents)

Note: final quotes/prices may be affected due to the fluctuation in exchange rates. I understand that charges from Italian Dream Vacation will appear on my credit card in the amounts designated above, but will not be charged without notification to me and approval on my part. I agree to pay all charges, fees, or penalties, and hereby hold Italian Dream Vacation free of any claims made as a result of the changes/cancellation of this travel reservation.

Date ____/____/____ Client Signature: _____

Terms and Conditions - (Signature REQUIRED)

The following contains trip information you will need. It also outlines the policies and procedures of Italian Dream Vacation.

Please read carefully.

1. Traveler(s) are responsible for checking their documents and itineraries upon receipt. Call Italian Dream Vacation immediately if you see any discrepancies or have any questions. 2. Traveler(s) are responsible for reconfirming airline reservations before travel: 24 hours for domestic and 72 hours for international. Reconfirmation is mandatory for international flights. Failure to use all ticketed segments may result in automatic canceling of all continuing and return flights. Duplicate bookings may result in automatic canceling of all flights. 3. It is recommended that all travelers check in at the airport 1-1/2 to 2 hours in advance for domestic flights and 2-1/2 to 3 hours for international flights. 4. Security and flight issues can be accessed at www.faa.gov and through the various individual airline web sites (see below). 5. Documents: Domestic — valid government issued photo ID. International — Italian Dream Vacation recommends that each traveler obtain a passport or visa (if applicable). It is the traveler(s) responsibility to obtain necessary documents and releases Italian Dream Vacation from liability for incomplete, invalid or lack of proper documents. 6. For international country entry requirements, traveler warnings, and advisories, it is recommended that traveler(s) call the Travel Advisory Section of the US State Department (202-647-5225) or access the State Department's on-line travel advisory service at www.state.gov/travelinformation/travelwarnings. 7. Customs Information: Please visit the Customs Dept. website at www.customs.gov. Prescriptive Medicines: It is recommended that all prescription medicines be kept in original bottles and only enough taken to be consumed while traveling. Check with your physician to see if any are narcotic-based. If so, request your physician to provide you with a notarized letter on letterhead listing medications and reason for taking. A printout from your pharmacy for all prescriptions, stating their use is recommended. 8. For medical information about vaccines, diseases, etc. for the countries you are visiting, call your county health department and/or physician. To obtain Center for Disease Control information: Phone (404-332-4559) or access their website at www.cdc.gov/travel.

Disclaimer of Liability

Italian Dream Vacation, in good faith, is acting as an intermediary only between internet or off-line suppliers/providers and traveler(s) for purchases of travel-related services and products that are not directly supplied by Italian Dream Vacation such as (but not limited to) air and ground transportation, hotel/resort accommodations with or without meals or other inclusions, tours, cruises, vacation packages, travel insurance, travel-related products, etc. Italian Dream Vacation researches a variety of suppliers and their products for each trip request and website inclusion, selecting for recommendation those off-line and internet suppliers who offer the best price and/or value. we attempt to recommend well-known and reputable suppliers, but we have no control over any supplier and do not participate in running their businesses, their policies and procedures, or their terms and conditions. travelers shall hold Italian Dream Vacation harmless and not hold Italian Dream Vacation responsible for any omissions, errors, or acts (known or unknown) committed by any travel supplier, their sub-suppliers, or employees. This includes (but is not limited to) any internet supplier, hotel/resort, car rental agency, airline, rail pass supplier, motor coach company, tour operator, or vacation packages. Italian Dream Vacation does not warrant or guarantee the services, quality, or products of any travel supplier, their sub-suppliers or employees or their quality of service, products, rates, bookings, reservations, connections, scheduling or safe handling of traveler(s) personal belongings, or their safety/security procedures for traveler(s). traveler(s) shall hold Italian Dream Vacation harmless and not responsible for supplier failure to comply with any/all domestic and/or international laws, breach of contract, failure to provide paid-for reservations, intentional or unintentional acts or omissions that result in (but are not limited to) loss/ damage/ delay/ inconvenience / injury to traveler(s). Italian Dream Vacation shall be held harmless and not responsible for the insolvency, receivership, bankruptcy, liquidation, or similar condition (known or unknown) of any travel supplier. Travelers are responsible for obtaining and holding safe all supplier documents/travel documents/ money/travelers checks/credit cards before/during travel, contacting health professionals regarding inoculation and vaccine requirements, obtaining the necessary inoculations and vaccines. traveler(s) willingly and voluntarily release Italian Dream Vacation from the responsibility of checking and verifying existing flight schedules, all passport / visa /vaccination and/or other entry requirements for each destination or stop-over destination en route. Traveler(s) shall hold Italian Dream Vacation harmless and not responsible for anything out of our control before/ during/ after travel that causes traveler inconveniences, pain or suffering such as (but not limited to) expected/known or unexpected/unknown trip interruptions/ delays, documents lost in transit from supplier to Italian Dream Vacation or to client from Italian Dream Vacation, safety and security issues and conditions to/at/from destination(s), traveler(s) compliance with domestic and international laws, any and all incurred injuries, damages to personal property, inconveniences caused by (but not limited to) suppliers, civil / social/ labor unrest and/or disputes, climatic weather conditions, acts of god, terrorist activities, condition of supplier equipment, construction failures or difficulties, hotel/ resort/ ship/ vehicle/ plane conditions, judgment errors by a supplier/ sub-supplier/ or any supplier employees, any and all conditions/ circumstances that do not allow travel to take place, abnormal conditions or developments, any risks or conditions (known or unknown) taking place before/ during/ after travel or any other actions, omissions, or conditions. traveler(s) shall hold Italian Dream Vacation harmless and not responsible for any liabilities incurred by credit card holders from any credit card unauthorized use, fraudulent, unscrupulous acts committed by any persons resulting from the releasing of credit card information to internet companies or off-line suppliers by Italian Dream Vacation or by website visitors to hold, obtain, or book reservations or purchase travel-related products. All money and/or credit card information given to Italian Dream Vacation to make off-line reservations is directly passed on to suppliers, except for agent commissions and fees, if applicable. Italian Dream Vacation is not responsible for refunds of any money due traveler(s) by any travel supplier(s) or for increased charges by any supplier(s). Any refunds due

traveler(s) are due from suppliers and any refunds issued to traveler(s) from suppliers and received by Italian Dream Vacation shall be forwarded to the client, less any fees or money owed to Italian Dream Vacation. Italian Dream Vacation's responsibility and obligations to a client booking off-line are limited to making every effort to find reasonable pricing per the client's travel request, making approved reservations for clients -- including forwarding timely payments to suppliers via check or client credit card information provided by client to suppliers, informing clients of any pre-or-post departure reservation changes made known to Italian Dream Vacation by suppliers, checking travel documents before they are issued to clients, and forwarding travel documents received by suppliers to clients in a timely manner, assistance with any traveler(s) requests for additional information not outlined in these terms and conditions concerning (but not limited to) destination information, country entry requirements, supplier terms and conditions, documents needed for travel. Italian Dream Vacation shall be held harmless and not responsible for any and all internet bookings made by Italian Dream Vacation or by visitors to the www.idvLuxuryTravel.com website. All purchases made through online companies/providers on the Italian Dream Vacation website are deemed to be transactions between the purchaser and supplier/provider. Purchasers are deemed by the internet suppliers/providers as the clients of the supplier. Any disputes must be made directly to the supplier and not Italian Dream Vacation. It is the policy of Italian Dream Vacation to only make offline reservations for clients who agree to and sign these terms and conditions and who, if applicable, have completed and signed a credit authorization form. Persons making online purchases may consider themselves duly informed. Italian Dream Vacation does not sell or share customers' information with any third party for marketing purposes.

Suppliers Fees and Policies:

Airline charges for Re-Ticketing/Re-issue of Tickets; Airline Cancellation Fees Escort for Minor Child Traveling Alone, Baggage Policies, etc.: Varies depending upon airline and destination. Visit Delta Airlines @ www.delta.com, US Airways @ www.usairways.com, American Airlines @ www.aa.com, Continental Airlines @ www.continentalairlines.com, Northwest Airlines @ www.nwa.com, United Airlines @ www.ual.com, America West Airlines @ www.americawestairlines.com, Air Jamaica @ www.airjamaica.com, British Airways @ www.britishairways.com, Air France @ www.airfrance.com, AeroMexico @ www.aeromexico.com, and Mexicana Airlines @ www.aeromexico.com for detailed information. For airlines not listed, or if you need assistance navigating these sites or do not have Internet access, please request information from Italian Dream Vacation.

Hotel/Resort Cancellation Deadlines vary, depending upon the supplier. Credit card information must be given to the hotel/resort at time of booking as a guarantee. Hotel or Resort charges for "No Shows/No Cancellation By Deadline" usually result in your credit card being charged for 1 night plus tax by the hotel/resort. Deadlines will be supplied at the time of quote or automatically with the preliminary itinerary.

Rental Car Possible charge for "No Show/No Cancellation" on pre-booked rentals is usually 1 day plus tax and is charged by the car rental company.

Tour Company/Vacation Package Supplier Policies and Terms/Conditions vary between suppliers. Information will be supplied at the time of quote or automatically when the preliminary itinerary is sent to you.

1. Air bookings may have flight restrictions: a change in carrier, flight, time, routing could result in penalty fees and an increase in fare cost.
2. Lost or stolen tickets requiring a ticket reissue will result in re-ticket fees and the cost of new tickets. If tickets are found and returned to airline, a refund may be issued for cost of tickets.
3. If you arrive at an airline ticketing or passenger check in counter with your confirmed ticket/passenger receipt and find that the airline shows no reservation for you, do not leave the counter. If the status box located in middle of tickets, next to date shows "OK" for your flights, the airline must accommodate you on the flight, find you a substitute flight or pay you denied boarding compensation. If necessary, speak to a supervisor.
4. Hotel rooms are usually booked on a guaranteed payment basis with your credit card being used as a guarantee. If you change or cancel your plans without notifying the hotel by their cancellation deadline, you will incur penalty fees.
5. Car reservations sometimes require prepayment or a credit card guarantee. If the reservation is not cancelled by the cancellation deadline, you will incur penalty fees. Car reservations require a major credit card (not debit) at time of pickup.
6. Tours/packages: Cost can change without notice due to international currency fluctuations, tariff changes, or increase in operational cost. Group packages are based upon a minimum number of passengers. If the number of passengers falls below minimum required, a surcharge and increase in rates may be imposed upon all remaining passengers. Cancellation fees will apply to persons who cancel.

By signing below, the client acknowledges that he/she understands and accepts these terms and conditions, disclaimer of liability and suppliers fees and policies as described on pages 2 and 3 of this document (4 pages total) and verifies that he/she is acting as a representative for him/her self and for all travel companions and has the legal right and authority to sign for him/her self and for all travel companions. Italian Dream Vacation shall be held harmless and not responsible for any resulting disputes or actions taken by fellow travelers arising due to the signor agreeing to and signing this contract. Any disputes or resulting actions are between the signor and traveling companion(s). signor acknowledges and agrees that it is his/her responsibility to inform companion traveler(s) of these terms and conditions and to give them a signed copy showing the terms and conditions to which they shall be bound. Italian Dream Vacation is not responsible for issuing separate terms and conditions to each traveler booked/listed under one reservation.

Date: ___/___/___ Client Signature _____

TRAVEL INSURANCE:

Travel insurance is strongly recommended for all travelers, payable with their first deposit/payment to obtain coverage for pre-existing conditions for themselves/travel companions/family members to cover unforeseen travel issues such as cancellations, interruptions, delays, lost/stolen/damaged travel documents, medical expenses, emergency medical transportation. Certain conditions/restrictions may apply to coverage; Italian Dream Vacation is not responsible for underwriting decisions on claims made by traveler(s) to the insurance company. If you need help contacting the Insurance Company or do not have Internet access, please request a brochure from Italian Dream Vacation. This contract shall be governed by the laws of the Washington State. Any disputes will be heard by the appropriate federal and/or state courts. If the court's decision falls in favor of Italian Dream Vacation, all legal costs will be paid by disputer.

Trip Insurance Notification: (Signature REQUIRED)

Trip insurance is strongly recommended by Italian Dream Vacation to protect clients from certain situations that could cause this trip to be cancelled, interrupted, and/or delayed resulting in a loss of time and money.

I accept Travel Insurance.

I am only interested in a quote - I will consider Italian Dream Vacation's suggestion to purchase Travel Insurance. I understand that Italian Dream Vacation strongly suggested purchasing Travel protection and will be therefore held free of any claims made as part of this transaction if I decide not to acquire it.

I hereby waive Trip Insurance - I understand that Italian Dream Vacation strongly suggested to purchase Travel protection and will be therefore held free of any claims made as part of this transaction.

Date ____/____/____ Client Signature: _____